

## F.A.Q.s

- **How do I join the Y.E.S. program?**

Visit the **Y.E.S. Program page** in **Naviance**. Click on the Y.E.S. Program Contract. Turn in the completed contract to Mrs. Garcia in the counseling suite (A130). Once your contract is on file you can set up your x2VOL account in Naviance. Go to the Y.E.S. Program page in Naviance and click on the link for x2VOL.

- **What happens if I turn in more than 100 hours?**

The Y.E.S. program will track all approved hours submitted. If you exceed 100, we still keep a record and you will be able to access the list of hours to use for college applications, scholarships, etc.

- **Where do I find volunteer opportunities?**

Self-motivation and self-reliance are two important parts of the Y.E.S program. It is up to you to find volunteer opportunities that meet the program criteria and to make your own arrangements to work for the organization. We do not schedule you, nor communicate with the agency on your behalf.

- **What do I need to do before I volunteer?**

You must have a Y.E.S. Contract completed and turned in to the counselor's suite (Mrs. Garcia.) You need to get the email address of the contact person of the organization that you completed hours through. When you log the hours in x2VOL via Naviance you will enter the email address of the person; that will send them an email that will allow them to verify hours. Once that is done, your service hours will be approved by the Y.E.S. Coordinator.

- **After I volunteer, what do I do?**

Before you volunteer, pick up a Y.E.S. Program Contract from the Counselors Office and turn in the completed contract to Mrs. Garcia in A130. After you have completed your hours, log them in your x2VOL account on Naviance.

**WE ARE NO LONGER TAKING SERVICE HOUR FORMS!**

Please use **x2VOL**.

- **Why do we only get 25 total summer hours?**

While it is easier to get your volunteer hours during the summer months, we want to challenge you to include volunteering in your schedule year round. The goal of the program is to make you a lifelong volunteer, balancing volunteering with your daily activities.

- **What does “total summer hours” mean?**

Whether you join Y.E.S. as a freshman and have 4 summers until your senior year or as a junior with only one summer, the 25 hour limit is the maximum allowed for all summers combined. Hours performed during *all* of your high school summers will be *totaled*. If that total number exceeds 25 hours, credit will only be given for 25 of them. The rest will be considered excess. So for **Example**: you perform Summer Service hours with a Hospital Teen Program. A total of 40 hours were completed and submitted through x2VOL. A partial approval of 25 hrs. will be approved for the Y.E.S. Summer Hours, not the whole 40 hours.

- **Does this mean I can’t earn 25 hours *each* summer that I am in the program?**

Correct. It means that from the date you sign up for the Y.E.S. program until March of your senior year, no more than 25 of the 100 required hours may be performed during all of your high school summers *combined*. In other words, 75 of the hours must be earned during the school year.

- **Am I limited to a certain number of hours per calendar year?**

No, you are not. However, the 25 total summer hours and 8-hour limit in a 24-hour period do still apply.

- **Can I help at other schools?**

Yes, as it is for that school’s benefit like a school carnival, assembling first day packets, etc. Not to benefit an organization to which you belong, for ex. football player selling RPHS merchandise at another school’s event when the profit from the sales goes to RPHS. Keep in mind that the school must still meet the non-profit requirement. In addition, the event cannot be within school hours. This can be any local schools.

- **Can hours I submit for other organizations to which I belong (NHS, PALS, Girl/Boy-Scouts, and Y.I.P. etc.) also be turned in as Y.E.S. hours?**

No, that is considered double dipping and is not accepted by Y.E.S.

- **Can I submit hours worked when I am participating to fulfill a class requirement (art event, band competition, etc.)?**

No, that is also considered double dipping and is not accepted by Y.E.S.

- **Can I count hours worked selling merchandise or concessions at a Ridge Point event, as long as I am not a member of that event/sport/team/club? (Only at RPHS)**

If you are an athlete at RPHS and work concessions or merchandise at *any* sporting event, then your sport is credited financially for the time you work – **NO**, those hours are not acceptable. **However**, students that are not athletes (a Band Member or on the Dance Team) that work at a sporting event may count those hours. The event must be outside of school hours. Likewise, an athlete assisting at a theater presentation, may count those hours since they do not benefit the Ridge Point Athletic program. So as long as the athlete, band, dance, or theater student is not also a member of the program they are assisting in.

- **Does babysitting count, even if I am not paid?**

No, babysitting is not acceptable for service hours.

- **How do I know how many hours I have accrued?**

Login to your x2VOL account in Naviance to view your information.

- **When can I join and begin counting hours?**

You may join during your high school career, however hours cannot be submitted electronically until after you have submitted your signed Y.E.S. contract.

***Exception for incoming freshman:*** you may begin counting hours the first day of summer following completion of 8<sup>th</sup> grade – however, in order for those hours to count; the signed contract must be turned in during the first 9 weeks of your freshman fall semester.

**The cut off to joining the Y.E.S program is the last semester before the start of your senior year.**  
**Note: during that summer you must complete your 25 hour summer requirement.**

- **How long do I have to turn in hours?**

Within **6 months** from date of service.

- **I belong to a service club, such as Habitat for Humanity, can I count those hours?**

It depends. Any hours you are required to serve as a part of your membership cannot also be counted for Y.E.S. - that is Double Dipping. **However**, if you are not a member of the organization and go with a group to do volunteer work. These are hours that can be used for Service hours.

- **As a Panther Premier Mentor (KOM), does training count towards my YES hours?**

Training does count towards Summer Hours only. It is a two day training session during the summer. The day of the event, Panther Premier, counts towards your Regular School Hours for Y.E.S.

- **Does working the Technology Conference that RPHS hosts count?**

Working the Technology Conference will be considered Summer Hours, as long as all other Y.E.S. criteria have been met.

- **I'm an office aide - can I count those hours?**

No, students are not allowed to receive service hours during school hours.

- **Is grading papers for teachers acceptable?**

No.

- **Can a parent verify as an organizational representative?**

No. Organizational representatives contact info must be input into x2VOL.

- **Why do I get charged if I do not complete my hours?**

The system used to log service hours, x2VOL via Naviance cost \$12 per student. RPHS will cover the cost for all students that participate in the Y.E.S. program and complete the required hours. However, if a student does not meet the required hours they will be asked to pay the cost of the program.